

# TechLevel™ WSF - Fiber Reinforced Self-Leveling Underlayment for Wood Subfloors

## 1 Product Name

TechLevel™ WSF - Fiber Reinforced Self-Leveling Underlayment for Wood Subfloors

## 2 Manufacturer

Custom Building Products  
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## 3 Product Description

TechLevel-WSF SLU is a high flow, fiber reinforced calcium aluminate cement based, self-leveling underlayment that eliminates the need for reinforcing lath over plywood and OSB on interior wood framed subfloors. It produces a smooth, level substrate ready for the installation of ceramic and natural stone tile, wood, carpet, and other resilient floor coverings.

Formulated using Controlled Cure Technology™, TechLevel-WSF SLU helps eliminate installation problems such as bond failure, crumbling and staining of resilient flooring caused by the free moisture found in traditional underlayment.

### Key Features

- No lath required for plywood and OSB subfloors
- High strength for 1/4" to 1.5" nominal pours
- Low Prep Formula; Just Sweep, Prime & Pour- no sandblasting required on acceptable surfaces
- Compatible with most radiant heating systems
- Exceeds TCNA and ASTM requirements for ceramic tile and resilient floor covering installations
- Zero flame spread per ASTM E84 Standard Test Method for Surface Burning Characteristics of Building Materials
- High flow formula has excellent handling and exceptional flow retention properties

### Uses

#### Suitable as an Underlayment for:

- Carpet
- Wood and parquet flooring
- Luxury Vinyl Tile/Planks (LVT/LVP)
- Vinyl composition flooring (VCT)
- Sheet vinyl and rubber flooring
- Laminated flooring
- Ceramic, mosaic, quarry or cement body tile
- Impervious porcelain and glass tile
- Cement-based precast terrazzo
- Natural stone tile
- Terrazzo



### Suitable Substrates

- APA rated 3/4" (18mm) T&G Type 1 exterior exposure plywood or OSB equivalent over 16" joists for most finishes (An additional plywood layer and/or floor support may be required for dimensionally weaker finishes such as natural stone, Saltillo, cement and glass tiles.)
- Concrete
- Gypsum-based underlayment Existing ceramic tile
- Cement terrazzo or epoxy terrazzo
- Cutback adhesive residue resilient flooring

### Composition of Product

TechLevel™ WSF is a proprietary dry blend of copolymers, cements, and inorganic chemicals.

### Benefits of Product in the Installation

- No lath required for wood frame and OSB subfloors
- No shot blasting required on acceptable surfaces  
Can be applied from 1/4" to 1.5" thick in a single pour
- Reduces bond failure and crumbling of resilient flooring
- Cures fast and develops high early-strength for quick installation
- Rated for extra heavy use on concrete per ASTM C627

### Limitations to the Product

- For interior use only. Ambient, substrate and product temperature is to be between 50° F (10° C) 90° F (32° C). Chill or warm water when needed to make mixture fall between these temperatures.
- Assure that substrates are not wet from condensation in ambient conditions of high humidity. High humidity conditions may affect surface drying and subsequently final results.
- Do not bond directly to hardwood, Luan plywood, particle board, parquet, cushion or sponge-back vinyl flooring, metal, fiberglass or plastic. Contact technical services for recommendations.
- Do not use as a permanent wear surface.
- Do not use on sloped surfaces that require drainage.
- Precautions for finished flooring deflection and movement joint requirements should be considered when applying over post-tensioned concrete, pre-stressed concrete or prefabricated concrete planks. Contact technical services for further details.



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## Packaging

50 lb (22.68 kg) Bags

## 4 Technical Data

### Applicable Standards

ASTM International (ASTM)

- ASTM C1708 Standard Test Methods for Self-leveling Mortars Containing Hydraulic Cements
- ASTM F2873 Standard Practice for the Installation of Self-Leveling Underlayment and the Preparation of Surface to Receive Resilient Flooring
- ASTM C627 Standard Test Method for Evaluating Ceramic Floor Tile Installation Systems Using the Robinson-Type Floor Tester
- ASTM F2170 Standard Test Method for Determining Relative Humidity in Concrete Floor Slabs Using in situ Probes
- ASTM F1869 Standard Test Method for Measuring Moisture Vapor
- ASTM F710 Standard Practice for Preparing Concrete Floors to Receive Resilient Flooring
- ASTM E84 Standard Test Method for Surface Burning Characteristics of Building Materials

Resilient Floor Covering Institute (RFCI) Recommended Work Practices for Removal of Resilient Floor Coverings

Tile Council of North America (TCNA) TCNA Handbook for Ceramic Tile Installation, TCNA Method EJ171

American National Standards Institute (ANSI) ANSI A108.01 and A108.02 of the American National Standards for the Installation of Ceramic Tile

### Technical Properties Chart

Technical Properties Chart @70°F (21°C)/50%RH

Property	Test Method	Typical Results
Pot Life (in bucket)		>15 minutes
Healing Time (Re-heal)	ASTM C-1708	10-15 minutes
Compressive Strength (28 days)	ASTM C-1708	>3,500 psi
Flexural Strength at 28 days	ASTM C-348	>1350 psi (9.3MPa)
Walkable Hardness		2-4 Hours
Installed Density - Dry		111.4-118.3 lb/ft3
Robinson Test	ASTM C-627	Extra Heavy
Flame Spread	ASTM E-84	Zero
Smoke Development	ASTM E-84	40
NFPA - Class A Rating / Flame Spread - 0-25 / Smoke Developed <450		
IBC - Class A Rating / Flame Spread - 0-25 / Smoke Developed <450		
<b>Time Before Installing Flooring</b>		
Ceramic tile/Non-moisture sensitive floor covering		>4 Hours
Moisture-sensitive floor coverings		16-24 Hours

### Environmental Consideration

Custom® Building Products is committed to environmental responsibility in both products produced and in manufacturing practices. Use of this product may contribute to LEED® certification.

Complies with CA Section 01350 and CDPH V1.2-2017.



## 5 Instructions

### General Surface Prep

Always wear proper protective equipment when handling the product, including IMPERVIOUS GLOVES, such as nitrile, safety glasses, and a NIOSH N95 respirator (mask).



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All surfaces must be structurally sound, clean, dry and free from contaminants such as grease, oil, dirt, dust, curing compounds, waxes, sealers, efflorescence, or any other foreign matter. Concrete must be fully cured and absorb water. Smooth concrete surfaces, existing glazed tile, terrazzo, or polished stone may need to be roughened or scarified. Refer to [Custom TechPrime™ A Acrylic Primer](#) technical datasheet for use in lieu of mechanical preparation or when applying over [Custom TechMVCTM Moisture Vapor and Alkalinity Barrier](#). For increased performance in demanding applications, concrete surfaces can be mechanically profiled and prepared by shotblasting, sandblasting, scarifying, diamond-grinding or other engineered approved methods (reference ICRI CSP 3 standards for ideal profile height). Any existing flooring must be well bonded and stripped of old finish.

CUSTOM® products may be used in assemblies over concrete with high moisture vapor emission levels provided that other materials such as finish flooring, adhesives or membranes are approved in these conditions. Consult the manufacturers for their limitations and requirements. Additionally, any sources of moisture are to be limited to initial concrete placement and not from sources such as water intrusion or from a lack of an effective vapor retarder/barrier.

Assembly mockups will determine suitability for these conditions on specific projects. Contact CUSTOM Technical Services for product information (800) 282-8786

## Bonding to Concrete Surfaces

In addition to general surface preparation requirements listed above, concrete must be free of efflorescence and hydrostatic pressure. Concrete surfaces must have a tensile strength in excess of 200 psi (1.4 n/mm<sup>2</sup>). Concrete that was treated with curing compounds must be evaluated for suitability or mechanically removed.

## Bonding to Lightweight Cement and Gypsum Surfaces

Gypsum-based underlayment must be solid and structurally sound, achieving a compressive strength >2000psi (13.8 MP) Remove any unacceptable surfaces. The underlayment must be sufficiently dry and properly cured to the manufacturer's specifications for permanent, non-moisture permeable coverings. Substrate deflection not to exceed the current industry standards.

All Gypsum surfaces are required to be sealed or primed prior to leveling. Apply [TechPrime A Acrylic Primer](#) directly to the gypsum or over gypsum manufacturer's sealer. Dilute TechPrime A 3-parts water to 1-part primer with clean, potable water. Apply a second application of primer diluted 1:1. Drying time depends on site conditions, but is normally less than 1 hour between coats. Leveler can be applied to the primed surface after primer dries.

Gypsum based underlayment used in tile or stone applications may require waterproofing or crack isolation. For these applications we recommend applying [RedGard® Waterproofing and Crack Prevention Membrane](#) over leveler once cured.

## Bonding to Plywood Surfaces

### Bonding to Plywood and OSB Surfaces

Plywood and OSB shall be a minimum ¾" (19mm) tongue & groove, APA rated Type 1 exterior exposure plywood. Subfloors shall be structurally compliant to building codes and area usage including joist blocking or bracing, be sound, clean, dry, and free from contaminants that would prevent adhesion. Any loose or deflecting areas must be addressed prior to leveler installation. Floors may be prepared by sanding. Do not use sweeping compounds, or chemicals or solvents to clean the floor.

It is generally accepted that wood-framed substrate deflection for Porcelain tiles is limited to <L/360; natural stone <L/720.

Dimensionally weaker finishes such as natural stone, Saltillo, cement, glass tile and resilient flooring installations may require additional plywood layers based on area size/span; deflection; leveler thickness and project usage, live and dead loads. Leveler may require ½" thickness to replace cement backerboard use under tile. To help prevent failures from substrate creep (sagging), install heavy dead loads such as stone countertops prior to leveler and tile or flooring installation. Refer to ANSI A108 AN2 "General Requirements for Subsurfaces" and TCNA details for further information for tile installations or contact CUSTOM Technical Services.

Block any open spaces to prevent leveler spilling to adjoining areas. Fill joints with a CUSTOM patching compound such as [Silk Patching & Finishing Compound](#) or prefill with TechLevel-WSF SLU mixed at the minimum water level. All wood subfloors require a primer application of undiluted [TechPrime™ A Acrylic Primer](#).

## Bonding to Cutback Adhesive

Adhesive layers must be removed. **Use extreme caution;** adhesives may contain asbestos fibers. Do not sand or grind adhesive residue, as harmful dust may result. Never use adhesive removers or solvents, as they soften the adhesive and may cause it to penetrate into the concrete. Adhesive residue must be wet-scraped to the finished surface of the concrete, leaving only the transparent staining from the glue. To determine desirable results, do a test bond area before starting. Refer to the RFCI Pamphlet "Recommended Work Practices for Removal of Resilient Floor Coverings" for further information.

## Priming

Prime all surfaces with an appropriate CustomTech™ primer before application of TechLevel WSF. Refer to [Custom TechPrime™ A Acrylic Primer](#), or [MBP - Multi-Surface Bonding Primer](#) technical datasheets.

## Movement Joint Placement

### Joints or Cracks in Substrate

Expansion joints and cold joints, as described in ANSI A108.01, should be carried from the substrate up through the tile or flooring surface and filled with an appropriate elastomeric sealant, such as Custom's® [Commercial 100% Silicone Sealant](#). For the proper treatment of control or saw cut joints and cracks for flooring, refer to ASTM F710. For tile installations, refer to TCNA Details EJ171, F125 & F125A. Contact Custom Technical Services for additional information.

## Mixing Ratios

Mix the entire 50 lb. (22.68 kg) bag of powder with 4.75 – 5.25 quarts (4.5-5L) of clean, cool water.



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## Mixing Procedures

### Barrel:

Mix 50 lb. (22.68 kg) bag of powder with the appropriate amount of clean, cool water. Slowly add powder to water while mixing with a heavy-duty 1/2" (13 mm) electric drill and an "eggbeater" mixing paddle at minimum 650 RPM. Thoroughly mix for 2 minutes to a lump-free consistency. Do not overmix. Overmixing or moving the mixer up and down during the mixing process could trap air, which could shorten the pot life or cause pin holing during application and curing.

### Pumping:

TechLevel WSF can be pumped with a mixing pump. Adjust the water setting to obtain the optimum workability. Do NOT overwater. Pump the mix and use spreader to evenly distribute the materials to desired thickness.

### Application of Product

Pour the mixed product and spread with a long-handled gauge rake to the desired thickness. Directly after the topping has been dispersed, use a smoothing blade to break the material's surface rheology and blend any inconsistencies to create a more uniform or homogeneous appearance. Keep a wet edge when pouring multiple mixes in the same area.

If a second layer is required, install immediately after the first layer has set to a walkable hardness. If the first layer has dried over 12 hours, re-prime before second application.

\*\*\* Always install a test area to confirm proper bonding as well as a desired appearance.

**IMPORTANT NOTES:** Self leveling cement based products may exhibit slight cracking due to structure and substrate moment; shrinkage; and creep. Sharp or reentrant wall corners can contribute to crack formation. These cracks are considered normal. Other causes of cracking are due to high ambient or substrate temperatures; wind or air flow; water ratios and mixing technique. When surface is sealed with clear or semi-transparent coatings, these cracks may become more visible.

### Curing of Product

Install non-moisture-sensitive ceramic tile or stone in 4 hours; all other floor coverings should be installed after 16 hours. Cure time can vary with temperature and humidity. Confirm moisture limitations of flooring and adhesives before installing over leveler.

### Cleaning of equipment

Clean with water before material dries.

### Storage

Protect from freezing. Store in a cool, dry area.

## Health Precautions

**DANGER: CAUSES SEVERE SKIN BURNS AND SERIOUS EYE DAMAGE. PROLONGED OR REPEATED INHALATION OF DUST MAY CAUSE LUNG DAMAGE OR CANCER. DO NOT BREATHE DUST OR SWALLOW.** You cannot rely on pain to alert you to cement burns. Portland cement can cause dermatitis or sensitization. A NIOSH N95 respirator (mask) is recommended, especially in poorly ventilated areas, when use is frequent, or when permissible exposure limits may be exceeded. Immediately wash contaminated body and clothing thoroughly. If in eyes: rinse cautiously with water for several minutes; remove contact lenses if easy to do; continue rinsing. If inhaled: remove person to fresh air and keep comfortable for breathing. If swallowed: rinse mouth; do NOT induce vomiting. If you experience a burn, rash or skin irritation: immediately see a doctor. Immediately seek medical attention if any symptoms are significant or persist. In Emergency: 1-800-535-5053. **Contains silica sand and portland cement.** Before handling read Safety Data Sheet at [www.custombuildingproducts.com](http://www.custombuildingproducts.com). KEEP OUT OF REACH OF CHILDREN.

**WARNING:** This product can expose you to chemicals including crystalline silica, which is known to the State of California to cause cancer, and hexavalent chromium compounds, which are known to the State of California to cause birth defects or other reproductive harm. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

## Conformance to Building Codes

Installation must comply with the requirements of all applicable local, state and federal code jurisdictions.

## 6 Availability & Cost

Location	Item Code	Size	Package
USA/Canada	TLWSF50T	50lb (22.68 kg)	Bag

Contact the manufacturer or visit [custombuildingproducts.com](http://custombuildingproducts.com) for more information about product cost and availability.

## 7 Product Warranty

**NOTICE:** Obtain the applicable **LIMITED WARRANTY** at [www.custombuildingproducts.com/product-warranty](http://www.custombuildingproducts.com/product-warranty) or send a written request to Custom Building Products, Inc., Five Concourse Parkway, Atlanta, GA 30328, USA. Manufactured by or under the authority of Custom Building Products, Inc. © 2021 Quikrete International, Inc.

## 8 Product Maintenance

Properly installed product requires no special maintenance.

## 9 Technical Services Information

For technical assistance, contact Custom Building Products.

## 10 Filing System

Additional product information is available from the manufacturer upon request.



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## Coverage

TYPICAL SQUARE FOOT COVERAGE PER 50 LB BAG (SQUARE METER PER 22.68 KG)

THICKNESS	COVERAGE
1/4" (6.35 mm)	22 - 22.7 ft <sup>2</sup> (2 2.1 M <sup>2</sup> )
1/2" (12.7 mm)	11 - 11.4 ft <sup>2</sup> (1 1.1 M <sup>2</sup> )
1" (25.4 mm)	5.5 - 5.7 ft <sup>2</sup> (0.51 0.53 M <sup>2</sup> )
1.5" (38.1 mm)	3.6 - 3.7 ft <sup>2</sup> (0.33 0.34 M <sup>2</sup> )

Chart for estimating purposes. Coverage may vary based on installation practices and jobsite conditions. For more sizes, use the material calculator at [CustomBuildingProducts.com](http://CustomBuildingProducts.com) or contact CUSTOM Technical Services at 800-282-8786.



**CUSTOM**®